

# From SaaS to SaaS: Oak Creek Tech Innovations Harnesses HIPAAtrek to Build Their HIPAA Program

## CASE STUDY

### Summary

Oak Creek Tech Innovations, Inc., is a healthcare software-as-a-service (SaaS) company that needed to become HIPAA compliant.

Rich Pflederer of Oak Creek discovered HIPAAtrek and has been using the HIPAA management platform to build and maintain Oak Creek's HIPAA program since June 2019.

### Challenge

Oak Creek was rolling out a new SaaS product that couldn't enter the marketplace until it met HIPAA requirements.

Having previous experience in HIPAA, Rich knew Oak Creek needed to become compliant but also knew there was no way he could tackle it on his own.

Rich reached out to a vendor he had used years earlier but never got a response.

### Solution

After hearing a recommendation of HIPAAtrek and seeing a demo of the platform, the decision was obvious to Rich.

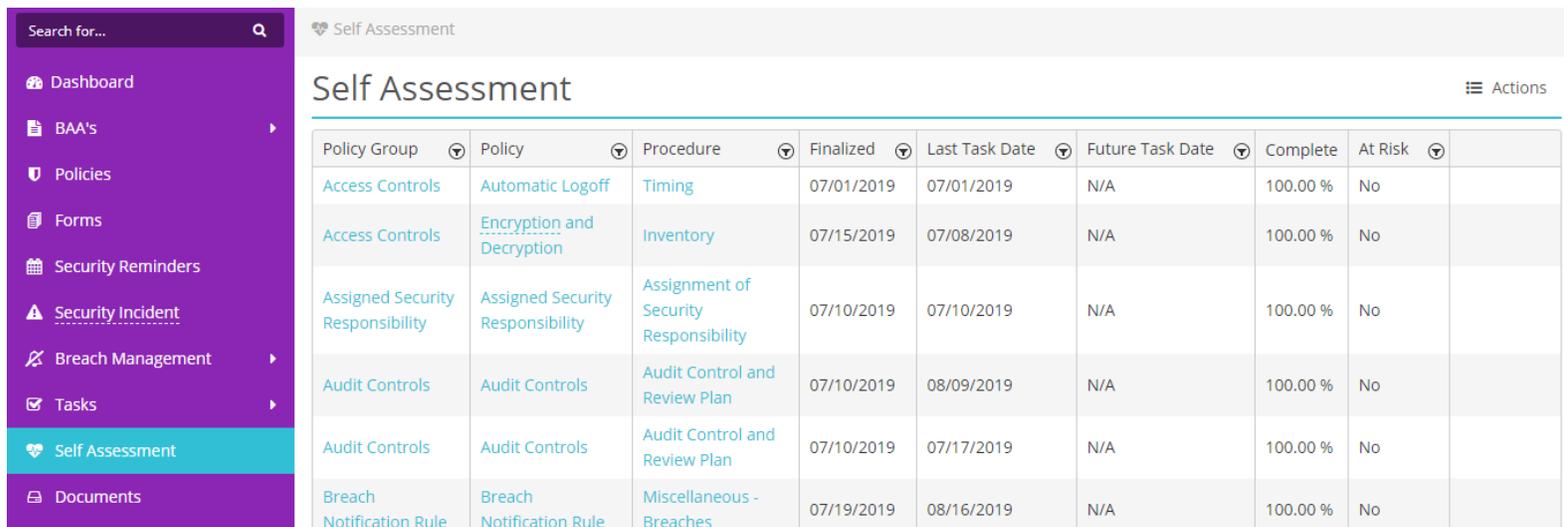
HIPAAtrek provided a simple, clear path towards compliance. "The software makes it easy to walk through and see where we're at and where we need to be," he says.

Rich found HIPAAtrek's one-on-one onboarding especially helpful in establishing policies tailored to Oak Creek's products and services. Rich says an hour a week of personalized training with HIPAAtrek saved him a lot of time.

### Result

Now Rich is confident that his bases are covered, and Oak Creek Tech Innovations is able to assure their customers that their SaaS product is safe and secure.

*"[HIPAAtrek] is extremely valuable and time-saving."  
—Rich Pflederer*



The screenshot shows the 'Self Assessment' section of the HIPAAtrek interface. It features a search bar at the top left and a navigation menu on the left side. The main content is a table with the following columns: Policy Group, Policy, Procedure, Finalized, Last Task Date, Future Task Date, Complete, and At Risk. The table lists several compliance tasks, all of which are marked as 'Complete' and 'No' at risk.

Policy Group	Policy	Procedure	Finalized	Last Task Date	Future Task Date	Complete	At Risk
Access Controls	Automatic Logoff	Timing	07/01/2019	07/01/2019	N/A	100.00 %	No
Access Controls	Encryption and Decryption	Inventory	07/15/2019	07/08/2019	N/A	100.00 %	No
Assigned Security Responsibility	Assigned Security Responsibility	Assignment of Security Responsibility	07/10/2019	07/10/2019	N/A	100.00 %	No
Audit Controls	Audit Controls	Audit Control and Review Plan	07/10/2019	08/09/2019	N/A	100.00 %	No
Audit Controls	Audit Controls	Audit Control and Review Plan	07/10/2019	07/17/2019	N/A	100.00 %	No
Breach Notification Rule	Breach Notification Rule	Miscellaneous - Breaches	07/19/2019	08/16/2019	N/A	100.00 %	No

The Self Assessment in Oak Creek's HIPAAtrek account shows that they have stayed on top of their compliance tasks.

### About Oak Creek Tech Innovations, Inc.

Oak Creek Tech Innovations is a healthcare SaaS company that provides CaseConnect, a workers' compensation medical case management and patient advocacy solution. Oak Creek tailors tech solutions to fit the needs of the end-users, making customers' businesses more efficient and returning higher profits.

[oakcreektchinnovations.com](http://oakcreektchinnovations.com)

### About HIPAAtrek, Inc.

HIPAAtrek is a cloud-based HIPAA management solution that helps organizations of all sizes create, implement, and manage a customized HIPAA program. HIPAAtrek clients gain peace of mind, having a clear path toward compliance and a support team that's only a phone call away.

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